

# Identifying, coaching and promoting new tech starters in Europe:

#### "Lessons learned"







#### Objectives of SO Kwadraat.

- Organisation.
- ✤ How we work.
- Coaching process.
- Lessons learned.
- Results.
- Examples.



#### Objectives of SO Kwadraat

 Identifying and Coaching tech pre-starters.
Valorisation of PhD research through Spin-Off creation.

Stimulation of tech entrepreneurship.

Stimulation of collaborations between tech starters.



## Organisation

7 coaches.

#### **Kroonraad** = advisory board.

- Board of directors with independent director.
- 12 industrial sponsors.
- Business Club.



#### How we work

- Intake: through word-of-mouth.
- Selection criteria: motivated team.
- Start of the coaching process.
- End of the coaching process: visit to the Notary.
- Business Club.



## Coaching process

- Study and analysis of the technology.
- Composition of a "dream team".
- Define a business concept, using the technology.
- Gather market information (visits, presentation to CEO's).
- Iteration of the business concept.
- Writing of a business plan and attraction of capital.
- Business start-up.



#### Results

- 2005-2017: creation of 138 tech companies (128 are operational today).
- These companies employ 900 people directly (3600 indirectly).
- All companies are active on the european market, 60 are active on a world-wide market.
- 2017: currently 50 projects in a coaching phase.



#### Lessons learned (intake)

#### Trust is key to create inflow:

- ≻Word-of-mouth.
- No strings attatched coaching = way to build trust.
- Teams must be willing to start-up...
  - Communication skills + technology is key
- Use a positive motivational approach:
  - Management, sales, finance experiences: Learning by doing.



## Lessons learned (coaching)

- Build a company based on market feedback:
  - > Make many visits (+5) to potential customers.
  - ≻Go to the market in an early phase.
  - ➢ Build up market intelligence.
- The start-up team is based on people they trust.
  - >A team of at least 2 people is advised.
  - Align long term objectives of team members.



## Lessons learned (coaching)

#### Team:

- Equal share distribution (e.g. 50/50).Equal salaries.
- Cash management is key.
- ✤IP protection & ownership is key.
- Combine product development with services:
  - >A product company has a high risk.
  - Compensate this risk with consulting services.



## Lessons learned (coaching)

♦VC's:

Try to attract smart money:

- seed capital
- business angels

>VC's are not aligned with start-ups (timing).

Company survival rate goes down significantly.

✤General:

A researcher can become an entrepreneur in 3 to 6 months after intensive coaching.



Lessons learned (promotion/coaching)

- Promotion by examples (awareness):
  - Entrepreneurship weeks (NTUA).
  - 2 hours course for PhD's at the University: "Best Athens" spring courses.
- Every PhD should consider the valorisation potential of his/her research:
  - New students: check market potential of your research subject.
  - Write a valorisation paper (or BP) as part of PhD thesis (mandatory?).



Lessons learned (promotion/coaching)

#### Promotion / coaching:

- Invent! Program: creates awareness and support/coaching program.
- >NTUA Entrepreneurship Unit.
- ➢Globelics conference.
- >MindSpace: How to start a startup @NTUA.
- >Inform new teams about:
  - Funding opportunities (fund in fund, EU program).
  - IP and patent process.



## Examples (1)

CrowdPolicy (NTUA)



#### **CrowdInnovation Toolkit**

- CEO Michael Psallidas
- CTO George Karamanolis.
- Crowd interaction management solutions
  - services and products (e.g. CrowdInnovation).
- > 20 employees and growing.
- Openened subsidiary in UK!



## Conclusions (1)

## The necessary ecosystem is present in Athens:

- Coaching is in place (Invent!, Entrepreneurship weeks, Entrepreneurship unit).
- Educational programs are in place (Best Athens).
- Promotional programs are in place (Mindspace, Globelics conference,...).
- Fund in fund financial support will be in place soon (Oktober).
- > Patent Offices all over Europe can be used!



#### Conclusions (2)

Key Performance Indicaters for Athens start-up ecosystem:

➢Number of tech start-ups.

- >Number of jobs created.
- >Number of patents.

Performance goals:

- >2017: 10 to 20 start-ups, 30 to 50 jobs.
- >2018: 20 to 50 start-ups, 50 to 100 jobs.
- >2019: 50 to 100 start-ups, 100 to 250 jobs.
- >2020: 100 to 200 start-ups, 250 to 500 jobs.



#### Conclusions (3)

Cumulated results in 2020 (E):

- 180 to 370 new tech companies, 430 to 900 new jobs created.
- Most of the new tech companies will originate from the NTUA and other technical Universities in Greece.
- The growth phase for the eco-system is starting now!
- Create an ecosystem steering committee to track KPI's.





## Thank You!

