The first Digital Community in Greece

Presented by **Odisseas V. Raptis**,

e-trikala **C.E.O.**

Ermoupoli, 11th of July 2009

The company comprises of 11 Municipalities of Central Greece

Municipality of Trikala

Municipality of Karditsa

Municipality of Volos

Municipality of Larissa

Municipality of Nea Ionia

Municipality of Katerini

Municipality of Grevena

Municipality of Lamia

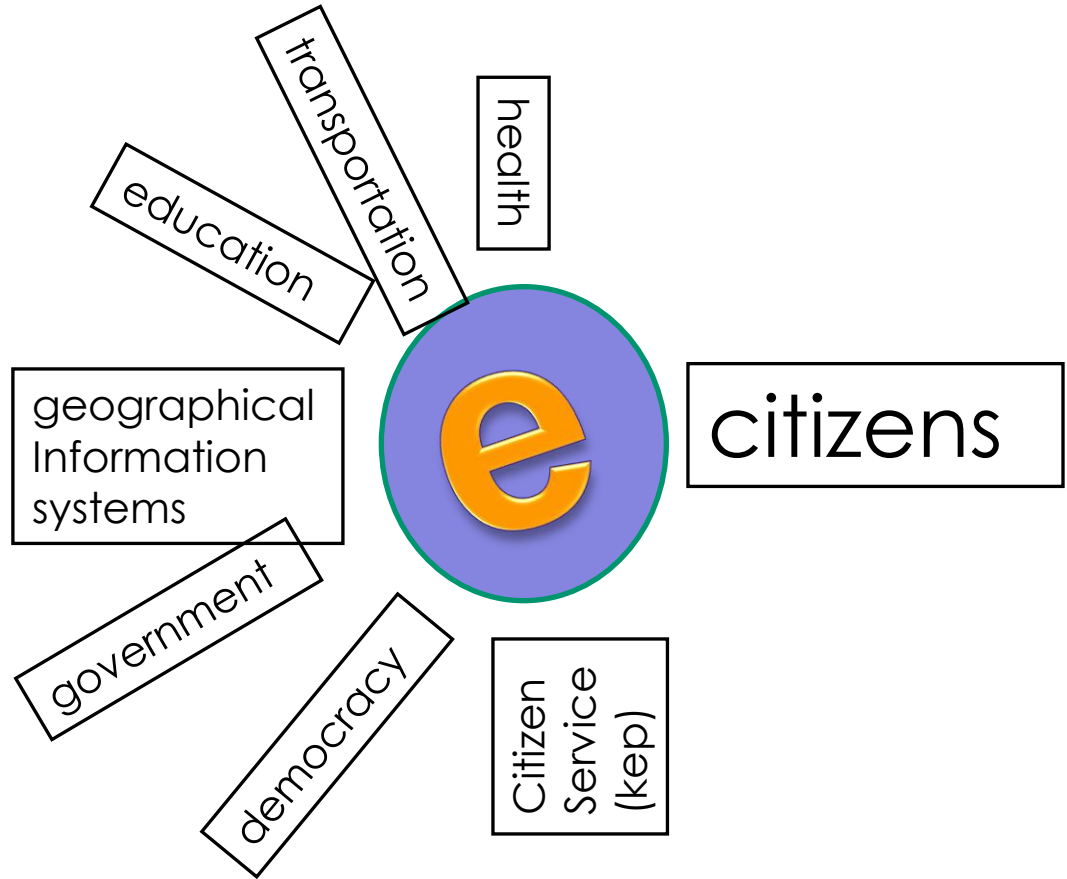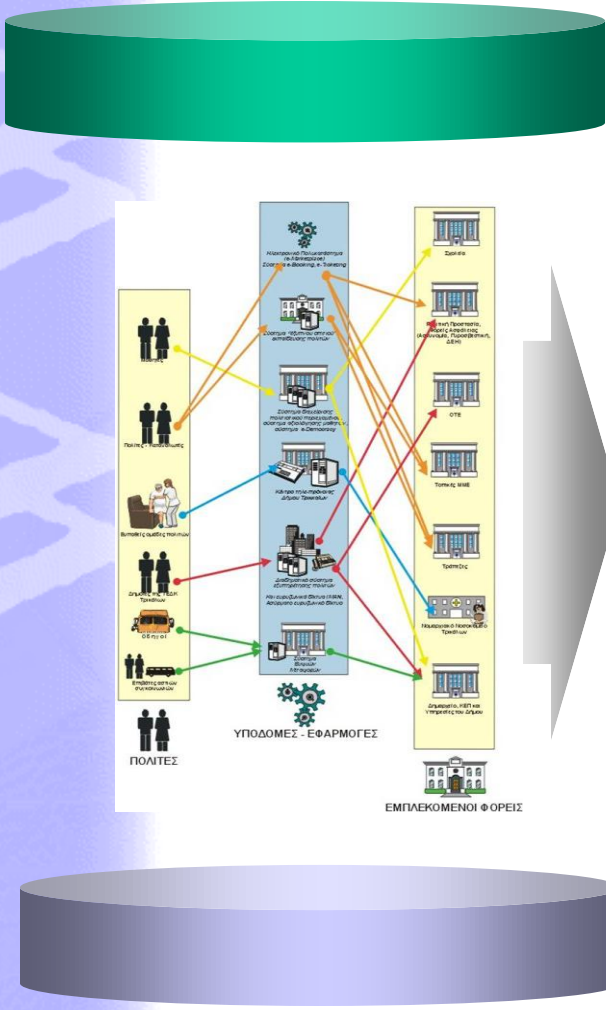Municipality of Ioaninna

Municipality of Kozani

Municipality of Veria

In 2007, **e-trikala** initiated the activities of **searching the way towards the first Digital Community in Greece…**
Operating under the philosophy of **"Open Networks"** (INEC declaration), the e-trikala team spread the idea…

11 Municipalities of Central Greece agreed to work together in order to create the First Digital Community in Greece

In order to conduct an inquiry about their strengths, **e-trikala presents the relevant proposal "Creation and Management of Digital Technologies for the distanced citizens' service"**, to the Ministry of Economics

The whole idea is based upon e-Trikala infrastructure
and already implemented projects
which run and service citizens since 2004.

transportation

health

education

geographical
Information
systems

e citizens

government

democracy

Citizen
Service
(kep)

The aim of the company…

❑… to locally develop in the field of technology

❑… to innovatively exploit and implement broadband infrastructure

❑… to effectively promote to all citizens and investors the use of the services offered

The target of the company…

1 Delivery of e-services to all citizens

2 Delivery of consultative services to corporations, interested in developing similar projects, around other geographical areas

3 Research and Development, in order to generate even more innovative services, in collaboration with Academic Institutions and various IT corporations

The vision of the company…

- **The Vision:**

  "to enhance citizens' quality of life and deploy our country by offering the right content, in order to ensure direct and effective channels of communication, among citizens, visitors, companies, communities, civilizations and environment"

The "supplies"…

- We are over <u>1.526.073 citizens</u> (over 492.460 households)

- We have approximately <u>3.500.000 visitors every year</u>

- We service the nodal territory, from the Aegean to the Ionian sea and from the city of Kozani to the city of Lamia, <u>connecting North to South and West to East.</u>

- We comprise the <u>24,59% of Greek geographical area</u> and the <u>14.9% of the Greek population</u>

The projects…

Proposals for new projects… Web TV

1 Local and national news, live streaming through Hot Spots

2 Inform citizens, visitors, special target groups

3 Live or recorded broadcasts of exhibitions, conferences, sport games, etc

4 Informative shows with a variety of content
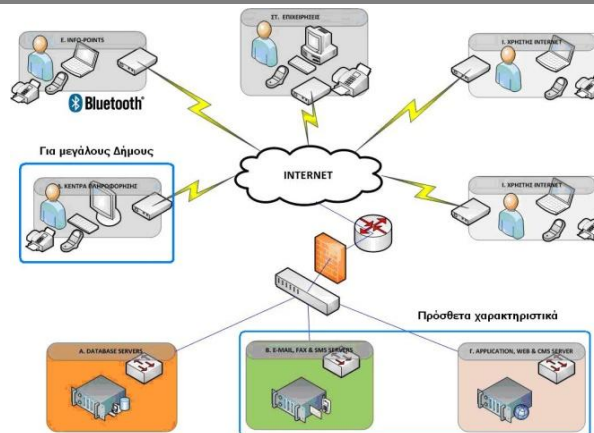
5 Municipal Council's sessions ,documentary, etc
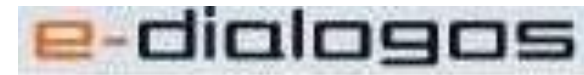
Proposals for new projects… Info tubes

Searching and tracking of places of interest and uploading important and useful data

Simple searching engines of corporations, products or services .

Simple searching engines for amusement places

Proposals for new projects… e-dialogos

- ➤ **An innovative e-participation project for the Greek as well as the European standards**
- ➤ **Target: the use of new technologies for the citizens' active participation in the Municipality's decision making processes**

Η ΔΙΑΒΟΥΛΕΥΣΗ ΜΕ ΜΙΑ ΜΑΤΙΑ
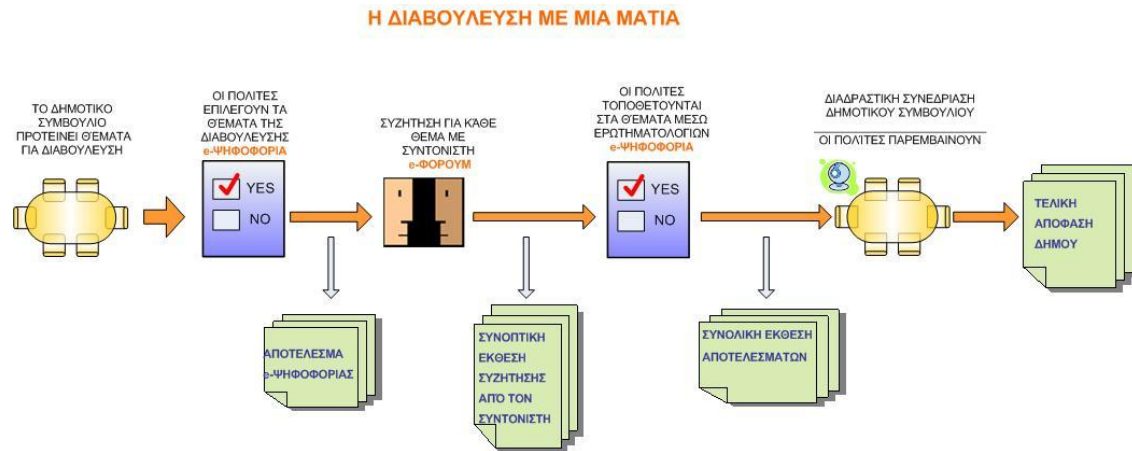
1. Electronic polls
2. Collection of e-signatures
3. Electronic forums

…combined to the live streaming of the municipal council's sessions

Proposals for new projects…
Combined transportation
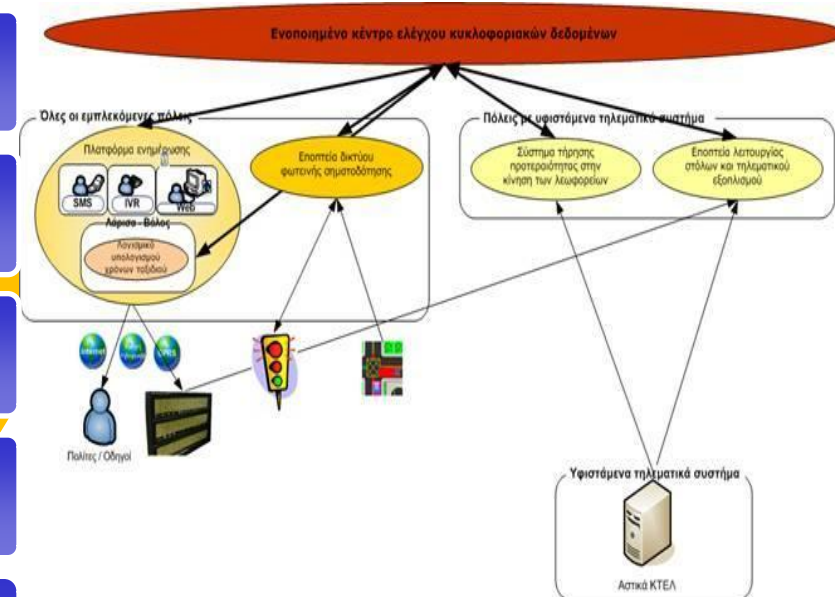
Integrated center for traffic data

Monitoring signing and lighting

Citizens' information system

Monitoring system for the municipal buses traffic

Monitoring of telematic equipment

Software for estimating travel time or f or proposing alternative courses

Proposals for new projects… rural health centers

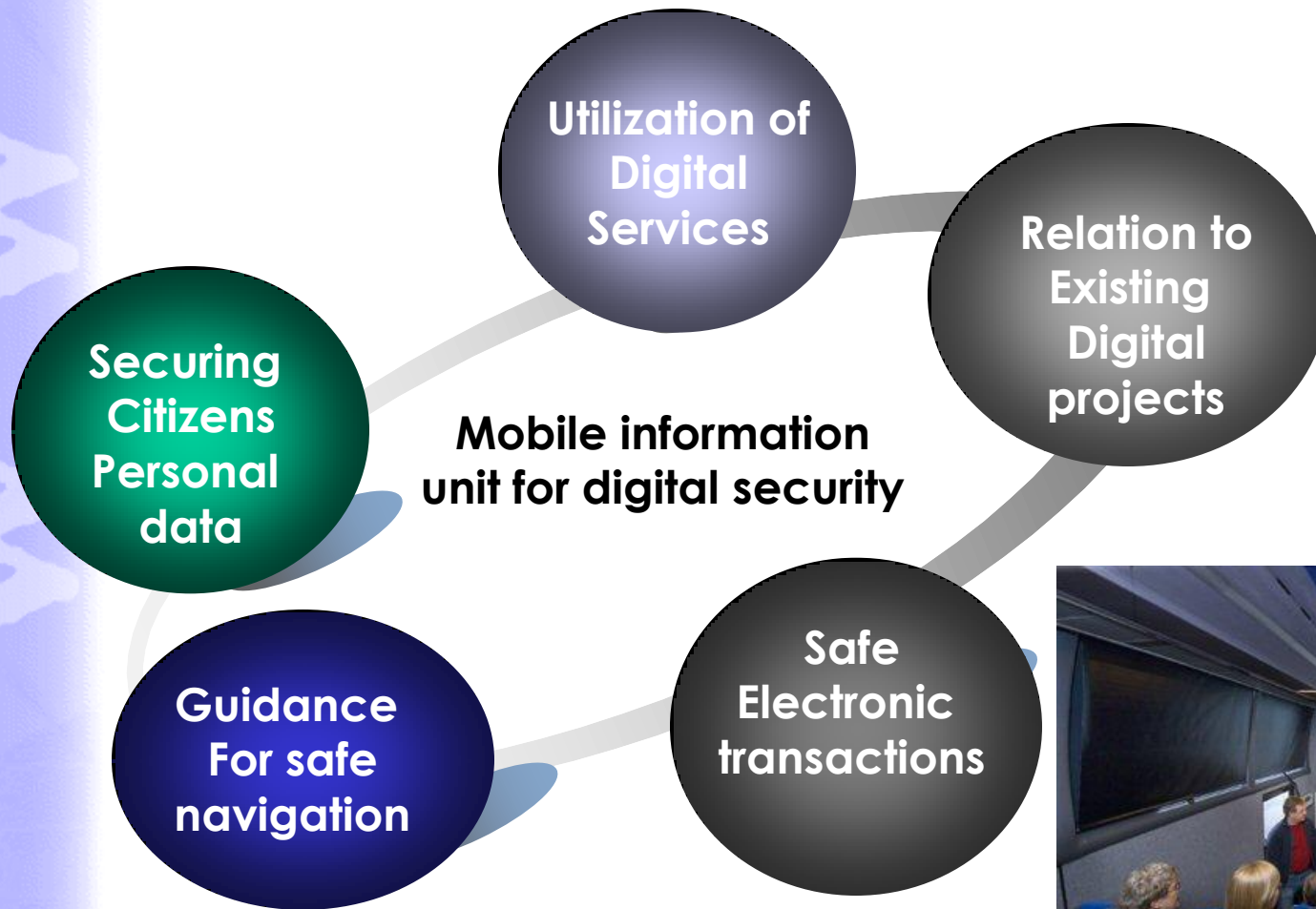| 1	Creation of a support tele-medicine center, for distanced prefectural health centers
2	Support of unskilled "rural doctors" in order to encounter emergency incidents
3	Observing and healing people who suffer from chronic diseases

Proposals for new projects… DIGITAL SECURITY-1

Utilization of Digital Services

Relation to Existing Digital projects

Securing Citizens Personal data

Mobile information unit for digital security

Guidance For safe navigation

Safe Electronic transactions

Proposals for new projects… DIGITAL SECURITY-2

System for automatic copy of distanced data

🟡 **Central back up system for documents and data**

🟢 **Creation of 2 more distanced back up storage areas**
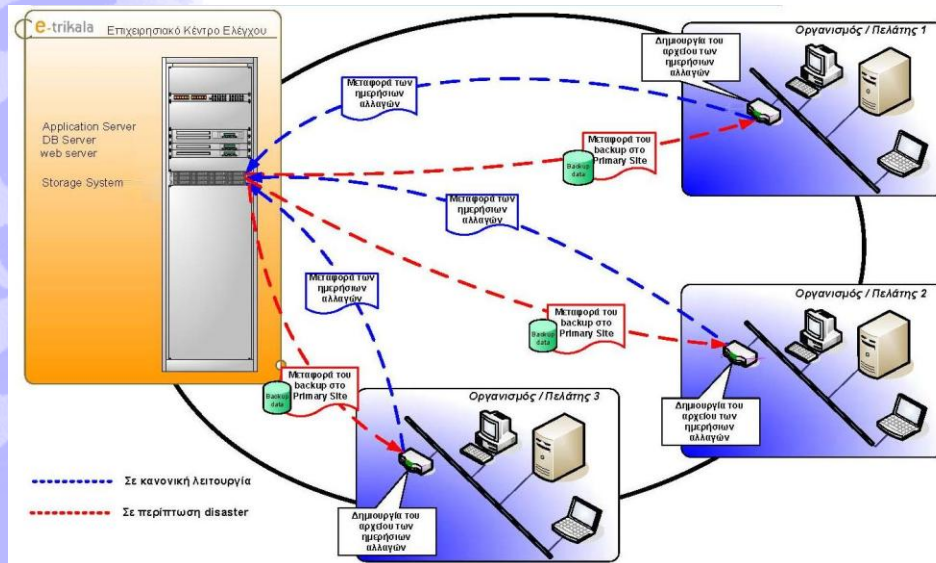
Protection of citizens' and services; data

Aim of the system

Protection of citizens; data owned by the municipal institutions

Theoretical and practical education to all municipal employees

Proposals for new projects… ACTIVE CITIZEN

**Development of a platform for citizens' tele-education,
Regarding volunteer issues**

**The platform will have local content as well as from the
11 Municipalities of central Greece. The aim is to trigger citizens
to act collectively for fulfilling common goals .**

**Through the project the citizens inconvenience to actively
participate in all kind of actions will be faced.**

**At the same time, the lack of education will be also faced
through the different sessions, proposed by the Municipalities,
in order to further trigger, Inform and educate the citizens
for future activities**

Proposals for new projects… HEALTH MAP

Creation of a portal which will contain all kind of information elative to health issues and services (hospitals, pharmacies, dentists, etc)

Active content regarding hospitals, health centers, etc.

Everyday services by private health centers and doctors

Active information for available pharmacies

Geographical tracking and navigation (through G.I.S. systems)

mobile services for real time information and communication

Thank you!

Odisseas V. Raptis